(c) The Government does not compare the airlines in terms of quality of service.

Ground handling functions at Metro airports

3716. SHRI PRAVEEN RASHTRAPAL: Will the Minister of CIVIL AVIATION be pleased to state:

(a) the details of ground handling functions at six metro airports;

(b) what is the procedure adopted to hand over such functions to private operators; and

(c) whether it is a fact that the extra charge are being collected from passengers for ground handling etc.?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) and (b) As per the new Ground Handling Policy to be effective from 1.1.2009, at the six Metro airports namely Delhi, Mumbai, Chennai, Kolkata, Bangalore and Hyderabad, agencies authorized for ground handling would be — the airport operator itself or its Joint Venture Company, subsidiary companies of national carrier (National Aviation Company of India Limited) themselves or their Joint Venture Companies, and other agency selected by the airport operator through competitive bidding process.

(c) Airlines pay for ground handling charges to the service providers according to their internal agreements. Such charges are not controlled by the Government.

Mode! concession agreement for Bangalore/Hyderabad airports

3717. SHRI GIREESH KUMAR SANGHI: Will the Minister of CIVIL AVIATION be pleased to state:

(a) whether having faced rough weather over the concession agreements regarding the Bangalore and Hyderabad airports, the Centre has agreed to release a "Model Concession Agreement" to make future accords less controversial;

(b) if so, whether the model pact will be issued immediately; and

(c) if so, to what extent it has removed the controversy?

THE MINISTER OF STATE OF THE MINISTRY OF CIVIL AVIATION (SHRI PRAFUL PATEL): (a) and (b) No, Sir.

(c) Does not arise.

Difficulties at new airports

3718. SHRI PRAVEEN RASHTRAPAL: Will the Minister of CIVIL AVIATION be pleased to state:

the details of privatisation of Metro airports and Green Field airports and date of such change;

whether he is aware of many difficulties to passengers at new airports recently inaugurated at Hyderabad; and

what actions are proposed to improve the situation?